

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of June 2019**

**C.G.No:355/2018-19/Guntur Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao

Chairperson  
Member (Finance)  
Member (Technical)

**Between**

Rajesh Cheruvu,  
70 A Blossom,  
Dosti Acres,  
S.M. Road, Antophill,  
Wadala East,  
Mumbai.

Complainant

**AND**

1. Assistant Executive Engineer/O/Bapatla Rural
2. Deputy Executive Engineer/O/Bapatla
3. Executive Engineer/O/Bapatla

Respondents

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**ORDER**

1. The complainant presented a complaint for removing of service connection No. 1711231000458. The complainant has stated that there is a private site donated to Sri. Amareswari Swamy Devasthanam and the land owner of the site appointed him for the transfer and use of said property for temple purpose. He came to know that there is one service bearing No. 1711231000458 in the above said site. When ha has approached the local Panchayat office he was informed by the Panchayat officials that the consumer of the said service submitted address proof and NOC for his own site situated in some other location within the same village which falls under the pole site SS-2 whereas the service was illegally and fraudulently erected in the site of the temple which falls under the pole location SS-4. When he approached the respondent No. 1 to resolve the problem the service was removed but again restored during Oct'2018. Hence requested to arrange removal of the service connection.
2. Respondent No.1 in his written submission has explained that Smt. T. Bhagya Lakshmi in whose name service No. 1711231000458 is existing failed to produce any documentary evidence to show that the service connection is legally in her site and hence supply was

C.G.No:355 /2018-19/Guntur Circle

**DESPATCHED**

DATE

26/7

disconnected and the meter was dismantled from her premises on 12.06.2019 vide meter change slip No.251149 and accordingly the grievance of the complainant has been redressed.

3. When the complainant was contacted by the Secretary/Forum at 2.35 P.M on 25.06.2019 the complainant has expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant has been resolved by the respondents by dismantling the service connection the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28<sup>th</sup> June 2019.

Sd/-  
Member (Finance)

Sd/-  
Member (Technical)

Sd/-  
Chairperson

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No:355 /2018-19/Guntur Circle

DEPARTMENT  
RECEIVED  
28/06/2019